

# Mass Emailing Policy and Conditions

## Sending mass emails using our email servers

We have a very strict anti-spam policy that is rigorously enforced without exception. However, we recognise that many of our customers have a legitimate need to send mass emails (e.g. for invoicing purposes). If you need to send mass emails, please contact our support team at [support@network-online.co.uk](mailto:support@network-online.co.uk).

**Our Mass Email Policy is part of our Service Agreement with you.**

### 1. **Our Service Agreement**

This "Mass Emailing Policy" is part of our Service Agreement with you. Our Service Agreement comprises the following documents:

1. [Terms of Service](#).
2. [Acceptable Use Policy](#).
3. [Privacy Policy](#).
4. [Shared Hosting Refund Policy](#).
5. Mass Email Policy.
6. Our "Service Agreement" may be also be referred to as the "Agreement".

### 2. **The Sending of Mass Email is not allowed from our Email Servers**

Sending Mass Emails from email accounts on our email servers, or any other server belonging to us, is strictly prohibited. We use several processes to detect, and ban, anyone attempting to send mass emails through our email servers.

Anyone who attempts to send mass emails from an account on our email server will have access to these servers terminated without notice.